# 5 Volunteer Types

<table>
<thead>
<tr>
<th><strong>Butterfly</strong></th>
<th><strong>Leader of the Pack</strong></th>
<th><strong>Poor Little Me</strong></th>
<th><strong>Lonely Heart</strong></th>
<th><strong>Ever-Ready</strong></th>
</tr>
</thead>
</table>
| - Busy, but wants to help  
- Sometimes cancels  
- Talkative  
- Short on details | - Lead/have led orgs, retired CEOs/executives  
- Often don’t listen  
- Don’t make them work  
- Don’t patronize | - I’ll do what you say, but need lots of support  
- Need to feel important/reinforced  
- Can be snipers, whiners | - Afraid of rejection  
- Suffered loss and volunteering will fix it  
- Uncertain | - How can I help  
- Listening and attentive  
- Leaders – if you ask  
- Like challenges  
- Want to be there |

**DO:**  
- Make them feel comfortable and welcome  
- Focus on the spirit of unity  
- Be organized, motivated, and service-oriented  
- Have fabulous potential  
- Want to belong  
- Have underlying attributes to bring out  
- Figure out their gifts  
- Make them feel wanted  
- Provide challenging work  
- Do not take advantage