ED Session: Being Burnout Resistant

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Burnout is not inevitable!

This is your time!

How can you and your teams be burnout resistant?

burn-out:

/'bərn_out/

a syndrome conceptualized as resulting from

chronic workplace stress that has not been successfully managed

burn-out: exhaustion

/'bərn_{out/}

cynicism

inefficacy

Let's pay attention to the

RELATIONSHIP

What's creating a Match or Mismatch for you?

Workload
Control
Reward

Community
Fairness
Values



Workload mismatch: imbalance between demands and resources

"There's no way to get everything done."

The belief that everything is important

Working during down times as a habit

Stretching to meet a new challenge but winding up working beyond healthy limits

Struggling with boundaries (like taking on other people's work)



Control mismatch: not having the appropriate level of responsibility or access to the tools needed

"I could do a great job if they'd let me."

Competing demands on your time

Responsibilities beyond your authority or resources

Working outside of defined roles

Not asking for what you need/want



Reward mismatch:

lack of regular acknowledgment and/or financial, social, or intrinsic rewards

"No matter what I do, it doesn't seem to matter."

Thinking that you should care about rewards that you don't

Spending a lot of energy on rewards that don't matter to being recognized

Wanting recognition without giving it in return



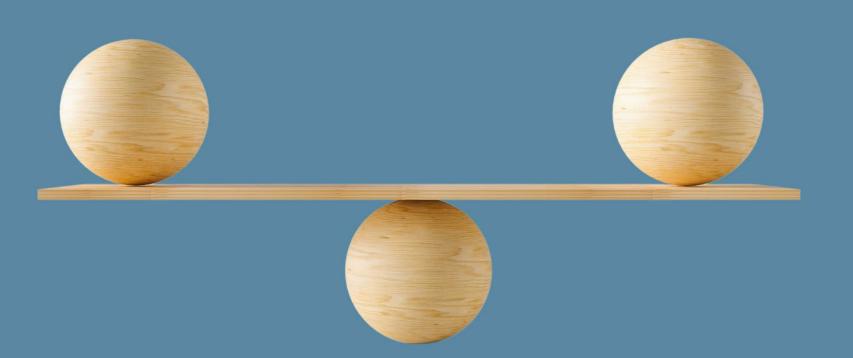
Community mismatch: insufficient sense of support, collaboration, and positive feelings

"It's hard to know who to trust around here."

Feeding a community that's based on negativity like gossip or churning up conflict

Not participating in the "community economy"

Fairness



Fairness mismatch: inconsistent and inequitable rules and/or allocation of resources

"It's who you know, not what you do, that matters."

Fair (but not transparent) practices seen as unfair

Inability to recognize when fairness actually exists because of past experiences

What seems fair to you may not to someone else



Values mismatch: disconnect between what is important to you and the organization or the org not practicing its stated values

"They don't practice what they preach."

Thinking that you should hold values you don't

Thinking that multiple values can't both be true

Judging other people (but not ourselves) when they depart from their values

What are you aware of in your own Areas of Worklife?



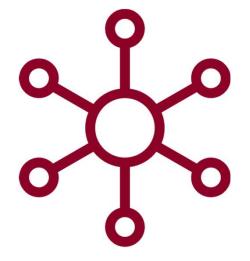
Breakout Questions

What could you do by yourself...
What could you do with others...
What could you influence others to do...

to get more alignment in this Area of Worklife for yourself or your organization?

Guidelines

- Stay in brainstorming mode
- Focus on what you can do
- Start ideas with:
 - "I would be willing to..."
 - "I could..."
 - "I can..."







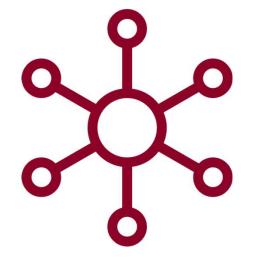
I could...

Audit my workload for what is most important

Remove my email app on weekends

Plan far enough ahead to be able to delegate

Ask for meeting agendas so I can decide if I need to attend



What could you do to get more alignment in this Area of Worklife for yourself or your organization?

- "I would be willing to..."
- "I could..."
- "I can..."

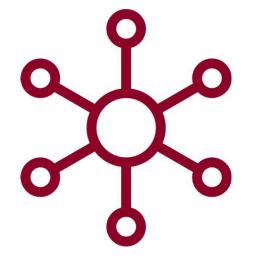


I could...

Seek buy-in from my leadership to cut back on low-value activities

Identify specific situations where roles are problematic

Identify circumstances where I feel tempted or pressured to take on other people's tasks



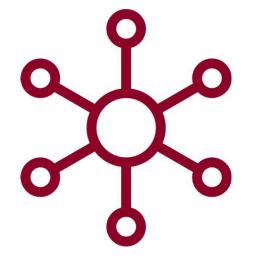
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Make it a habit of recognizing others, which also builds community

Decide what rewards I most care about and how to ask for them

Explore how to make my work more visible



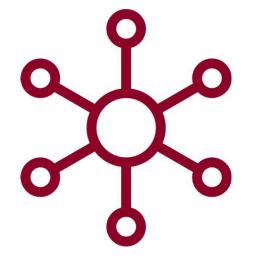
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Connect regularly with supportive people

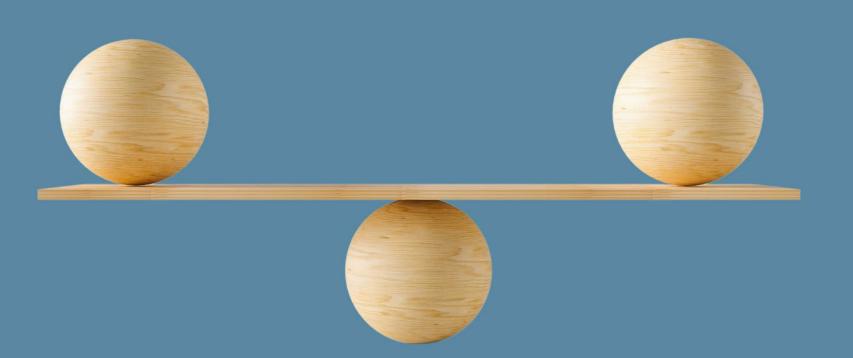
Monitor my energy so that I'm fully able to engage when participating in social activities

Create a community-building opportunity where one doesn't exist



- "I would be willing to..."
- "I could..."
- "I can..."

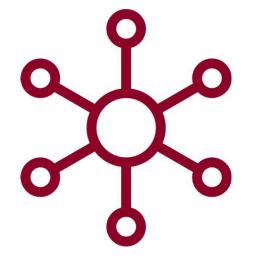
Fairness



Provide feedback about processes that I do not perceive as fair and why

Intentionally share information about how important processes are managed

Advocate for others who are not being treated fairly



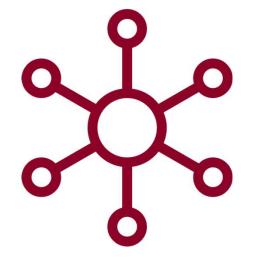
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Be clear about which values are most important to me and how I exhibit them

Speak up when values are not lived out

Explore when unpleasant emotions might be signs of a values mismatch



- "I would be willing to..."
- "I could..."
- "I can..."

